

Warranty Conditions & Entitlements

Air Curtains

1 YEAR PARTS ONLY WARRANTY*

Teco Australia Pty Ltd warrants, for a period of one (1) year from the date of first purchase, that our product is free from defect in all materials and workmanship under normal use and service. Our obligation under this Warranty is limited to providing a replacement for any such defective part within the Warranty period without cost to the owner. This warranty does not cover the labour costs involved in the replacement of the faulty part.

* Conditions Apply

* At the termination of this period all liability on our part under this Warranty ceases.



Illustration Purpose Only

* Rights under this warranty are in addition to the owner's statutory rights under the Trade Practices Act 1974 and other State & Territory laws of a similar nature. If this warranty is inconsistent with any such statutory rights it will restrict or modify those rights only to the extent permitted by law.

PLEASE READ THIS WARRANTY DOCUMENT, COMPLETE THE DETAILS ON THE LAST PAGE AND KEEP THIS DOCUMENT AND YOUR PROOF OF ORIGINAL PURCHASE IN A SAFE PLACE. THIS COMPLETED DOCUMENT AND YOUR PROOF OF ORIGINAL PURCHASE MUST BE PRODUCED TO OBTAIN WARRANTY PARTS REPLACEMENT.

Air Curtains

1. Under the terms of this Warranty the replacement of any part shall be at the option of Teco. Teco will not be responsible for failure to fulfill its obligations hereunder due to any cause beyond its control.
2. Defective parts covered by this warranty will be, during normal business hours, supplied to the premises of the customer or at the premises of Teco.
3. Any component found to be defective within the warranty period would be replaced at no extra cost to the original purchaser for the part within the metropolitan area or within 20km from an approved Teco Service provider. Customers in areas other than the above are responsible for costs incurred due to distance & time. Refer to 5.
4. When parts are replaced under warranty, the replacement part will be covered by the remaining period of the original product warranty. Refer to 5.
5. This warranty does not cover any costs of labour associated with replacing the faulty part.
6. Should a replacement part be required during the warranty period the owner should contact TECO Australia on 1300 660 037. In order to obtain a replacement part, purchase details must be supplied at the time of reporting the fault.
7. This Warranty does not imply general servicing or maintenance nor to any loss of product or parts, actions or negligence of the installer, or service of the unit that result in losses or damage of any kind.
8. This Warranty only applies provided that the product has been correctly installed and used in Australia in accordance with the manufacturer's reasonable care and maintenance provisions. This warranty does not cover damage, malfunction or failure resulting from use on incorrect voltages, alteration to the unit, accident, misuse, neglect, abuse, faulty or improper installation, incorrect setting of customer controls, mains power supply problems, thunderstorm activity, infestation by insects or vermin, tampering by unauthorised persons, failure of the user to observe recommended precautions noted in the Operating Instructions, exposure to abnormally corrosive conditions (including marine) or allowing any foreign object or matter to enter the product. This warranty does not apply if the product has been installed in transportable or mobile applications or de-installed and re-installed during the warranty period.
9. Warranty shall not apply if the customer cannot provide proof of the date of original purchase.
10. Teco accepts no liability pursuant to this Warranty for consequential damage to or by the product, or for any malfunctions resulting from the use of accessories that, in the opinion of Teco, are defective or incompatible with the product, or for any other consequential damage.
11. Teco shall be at liberty to terminate this Warranty by written notice to the owner in the event that, in the opinion of Teco, the product is used for purposes other than that for which the product was originally designed.
12. The warranties are void if our product has been damaged, misused, subjected to abnormal use and service, or its serial number has been altered, defaced or removed.
13. Teco Australia Pty Ltd is not responsible under the above warranties for service to correct conditions due to misapplication, improper installation, inadequate wiring or incorrect voltage conditions, nor for consequential damages.
14. Teco Australia Pty. Ltd. reserves the right to charge for Extra Delivery Distances, identified in paragraph 3, where in remote locations an additional fee will be charged for the freight incurred. This amount will be invoiced by TECO to the customer at time of supplying the replacement part. The customer will be notified at the time of booking that they are out of the normal service area and the freight is payable.
15. Teco Australia Pty Ltd reserves the right to make a handling and inspection charge in the case of parts improperly returned as defective and/or as being subject to warranty.
16. All other conditions and warranties are excluded absolutely, with the exception of any conditions on warranty which are imposed by the Trade Practices Act or by State or Territory legislation and which cannot be excluded by law. Where permissible Teco Australia Pty. Ltd.'s liability under any such legislation is limited only to the extent permitted by law.

Owner's Responsibilities:

Ensuring that the installation of the system and any servicing or parts replacement is carried out by a suitable trades person, and ensuring that the installers name and contact phone number are recorded in the Warranty Details section.

Keeping the Warranty Form and Purchase Docket, showing date of purchase, stored safely together.

Operating and maintaining the system in accordance with the procedures outlined in the Instruction Manual.

Carrying out additional maintenance as required if the system is installed in a corrosive environment. (e.g. Industrial pollution, sea air)

Replacing exhausted batteries. (if applicable)

Placing any request for service through TECO on 1300 660 037.

Exclusions:

THIS WARRANTY DOES NOT COVER

Any equipment or material used in the installation not supplied by Teco Australia.

Any damage or operating problems caused to the TECO equipment by any non-Teco equipment or material used in the installation.

Any damage or operating problems caused to the TECO equipment by any misapplication, incorrect or sub standard installation, user error, lack of reasonable maintenance or unauthorised repairs.

Any damage or operating problems caused to the TECO equipment by any deliberate or accidental act including but not limited to, storm, fire, flood, vandalism or vermin attack.

Any damage or operating problems caused to the TECO equipment by faulty or incorrect external wiring, application of an incorrect power supply, voltage fluctuations outside normal allowances or external electromagnetic interference.

Any damage or operating problems caused to the TECO equipment by the equipment being used in operating conditions outside that specified for the equipment.

Additional freight costs for parts supply outside the areas normally serviced by TECO.

Reasonable weathering of the equipment.

Equipment that has been re-installed at other than the original location.

Equipment installed in any mobile location. (e.g. caravan or boat)

Consumable items. (e.g. batteries)

Consequential damage.

Please complete this card and store it along with your proof of original purchase in a safe place. You will be required to produce this document along with your proof of original purchase should the need for warranty parts replacement arise.

PLEASE PRINT CLEARLY

Owner's Name:

Owners Address:

-----State:-----Post Code:-----

Purchased From
Name:

Address:

Date Of Purchase:

-----/-----/-----

Installed By (if applicable)
Name:

Address:

Licence Number:

-----Tel:-----

Date Of Installation:

-----/-----/-----

Installer's Signature:

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Unit Model No.

Serial No.

Teco Australia Pty. Ltd.

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